

Dear **Magnificent Mile family**,

We are in the middle of cold and flu season, and several **Coronavirus (COVID-19)** cases have now been reported in Illinois. Nothing is more important to us than the safety and well-being of our patients and employees, so we are watching the situation very closely and taking all proper precautions to make sure our clinics remain safe for everyone.

We are expanding our already comprehensive cleaning, health and safety procedure:

Hand-Washing

- Patients are encouraged to wash their hands thoroughly with soap at the brushing stations before their appointments.
- We have provided sanitizer pump bottles in waiting rooms.

Cleaning

- We wipe down chairs, counters, computers and monitors after each patient with multi-surface cleaner, which contains ammonium chloride and kills 99.9% of viruses and bacteria, including COVID-19.
- All door handles, glass, counter tops, water fountains, bathroom entries and tabletops are constantly disinfected with multi-surface cleaner, which contains ammonium chloride and kills 99.9% of viruses and bacteria, including COVID-19.

Our Staff

- We think of our team like family, and we are happy to say that everyone is currently healthy. We are carefully monitoring our facilities, and anyone who starts exhibiting symptoms or is exposed to someone who is exhibiting symptoms of an illness such as the common cold or the flu will not be permitted into our clinic.

You and Your Family

- If you are feeling unwell, or you have been exposed to someone exhibiting symptoms of an illness such as the common cold or the flu, then it is important to stay home and not to come in for your appointment.

As this dynamic situation evolves, Magnificent Mile Family Dental will continue to exceed recommended measures by health authorities to ensure the absolute best environment for you and your family. If you have questions or believe we can be doing more, then please let us know.

Sincerely,

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